



ALLIED
NATIONAL

BULLETIN



AN ALLIED NATIONAL SALES AND MARKETING PUBLICATION

June 2018

Spread the Word: Allied HealthCare Assistant is Here to Help

When a Funding Advantage health plan member is ill, it can be difficult for them to navigate the health care system alone. Who do they call for a second opinion? How can they know whether they're getting the best care? What will it cost? Can they get a discount?



Allied HealthCare Assistant

If a member has a doctor in the family, they can go to them for advice. But if they don't, Allied HealthCare Assistant can be an even better choice. Allied HealthCare Assistant is an umbrella of health care services available to Funding Advantage members and their families. This suite of services was created to ensure our members have the absolute best access to the best health care in the country.

Testimonials have been pouring in about the effectiveness of the program.

"This is awesome. You must have the best job in the world to give people this news!" a Funding Advantage member said after receiving a call from a HealthCare Assistant. "I love Allied National. Did you know they were the first company that has ever called me and asked how everything was going? Thank you so much for calling me (about the DNA testing program for Rx usage)."



"My Care Assistant was available to help me with any questions or concerns," another member said about her behavioral health need. "She cared about me like a friend and guided me like a true expert."

Make sure your employer clients know about this great asset and spread the word. Click to get copies of the [Allied HealthCare Assistant flyer](#) or visit our [Employer Resources](#) web page and click on your client's plan. You'll then have access to a variety of flyers.

Announcing — Paperless Reports Coming in 2018

Allied is moving towards paperless in 2018. You already have access to all your license, appointment and compensation information in addition to the your clients' health plans' monthly and quarterly reports through Allied's Self-Service site.

Over the past year we have been encouraging all of our agents and employers to start using Allied's Self-Service site to access billing statements,



explanation of benefits, monthly account and quarterly utilization reports. Over the course of the next year Allied will be switching to electronic reports only for many of the interactions you have with Allied.

Going paperless has some great benefits:

- **Reduces clutter** – No more filing cabinets and piles of paper.
- **Speed of delivery and access** – You'll have real time access to all your information along with email notifications when new information is placed in your account.

Your Allied Self-Service account not only provides you the reports you need at a moments notice, it gives you the ability to:

- **View all of your cases**, including member information and status, plus important documents for your clients, including billing statements, claim-fund monthly reports, stop-loss and administrative agreements and 1095B forms.
- **See your individual license and appointment information**, compensation payment history and contracting information,.
- **Place service requests** on behalf of your clients.

You can gain access to your Self Service site from on our website [home page](#) or the Agent Menu. If you're a new user, you'll be asked for your Allied producer number, birth date and last four numbers of your Tax ID# (or Social Security Number) to verify your identity and register for access.

For assistance, call Allied Sales Support at 888-767-7133 or [email](#) , Monday through Friday 8 a.m. to 4:30 p.m. CST.

Are Members Covered by Their Health Plan When They Travel?

As employees and their families go into the summer travel season, it's important they know how their health plan is there for them when they're away from home. Covered members need to make sure they always carry their health plan ID card with them. It has important contact information:

- **Allied Client Services** – We're always here to answer their questions and help them with their health plan needs.
- **PPO Network** – If a member is covered under a PPO plan, their ID card has contact information to help them find a network provider in an emergency or urgent situation.
- **Rx Plan Help Desk** – It's here to help them if they need to locate a pharmacy or need assistance with getting a prescription filled.



If they're leaving the country, it's important they understand that they're still covered, but **ONLY** while traveling for business or pleasure. Any procedure covered and approved for

use in the U.S. will be covered for them out of the country in an emergency or urgent situation.

It's also important to know that their health plan doesn't cover transportation back to the U.S. in any type of emergency situation. If they're concerned about such an event while traveling, especially if travelling in third world countries where health care services may be a concern, they should look into "Travel Medical" insurance to provide help during an emergency abroad. Many different types of affordable policies are available – they can quickly research these by googling "travel medical insurance" and comparing coverages that may be available.

Allied does not provide Travel Medical coverage, but we encourage members to learn about this valuable extra protection when traveling overseas.

Earn Bonus Checks Starting Today

Allied National will pay you a bonus for every new group you write with us June 2018 through Oct. 1, 2018. Groups must be moving from a December or January renewal cycle with their current health plan carrier to qualify.

In addition to the financial gain, you gain back valuable time during the fourth quarter. The more groups you move away from the fourth quarter the more time you will have to concentrate on year-end paper work and have the ability to give better service to your remaining fourth-quarter clients.

The bonus is a one-time payment of \$50 per covered employee in any new group you write with us. If you write just 50 new lives, we'll pay you a \$2,500 bonus!! Write 500 lives, we'll pay you \$25,000!! There's no minimum or maximum. [Click here](#) to find out more details.



The fine print:

1. Eligible for Funding Advantage major medical cases only.
 2. Eligible cases must be new clients to Allied Funding Advantage.
 3. Eligible cases must be moving from another carrier's major medical plan with an effective date/renewal date of December or January with an Allied effective date of between June 1, 2018 and October 1, 2018. Proof of prior effective date required with case submission.
 4. Bonus payment is \$50 per covered employee that is effective with the group on the Allied effective date. No minimum or maximum payment.
 5. Only one bonus paid for any group/employee written. Bonus not duplicated if multiple agents affiliated with any group.
 6. Bonus payable after first full month of coverage for the group.
-



ALLIED[®]
NATIONAL