



EMPLOYER

# BENEFIT ADVISER

Helping you explore today's changing health benefit landscape

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## FOCUS on



Member **Connection**<sup>SM</sup>  
Powered by **benovate**

## Member Connection — A Benefit You Can't Afford to Ignore

You save money because employees who are engaged in actively taking care of their health will use fewer health care resources. Member Connection offers employees benefits that will save the employees on their out-of-pocket costs and gives them the resources they need to get the best care.

What is Member Connection? It's an online, interactive member engagement portal, which functions as a "one-stop-source" for you and your employees' health and benefit needs. It features a wellness platform that allows employees to earn money while learning to improve their health AND it has links to programs that will improve their health.

Powered by Benovate, Member Connection is unique because it engages members by displaying content and activities based on their interests and health needs. Members can:

- Participate in a wellness program that pays them money to participate.
- Check on benefits and claims through the Self-Service Site.
- Access telehealth and other special benefits.

We've included a Member Connection flyer in this envelope that we would like you to post for your employees to see and read.

If your employees want to enroll in this free program, direct them to:

- Google Play Store for the android phone <https://play.google.com/store/apps/details?id=com.benovate.Benovate>
- App Store for their iPhone or iPad <https://itunes.apple.com/us/app/benovate/id1068313262>
- [Member.alliednational.com](http://Member.alliednational.com) to register on their PC or laptop.

They'll need the "Allied Member Connection Registration Code" from their health plan ID card to register.

Pre-notification required at least 7 days prior for ALL:	
• Outpatient surgeries (exceeding \$5,000)	• Specialty Drugs
• Inpatient admissions	• Facility to facility transfers by air
• Pregnancies (within 30 days of diagnosis)	(air transfers call: 877-542-8828)
In an emergency, pre-notification required within 48 hours.	
<b>Allied Member Connection Registration Code Go</b> online at <a href="http://member.alliednational.com">http://member.alliednational.com</a> JOHN: 123456-0-001-00 JANE: 123456-0-001-01	
<b>Reimbursement for this major medical plan is provided based on Medicare allowable charges for services.</b> Physician reimbursement: 125% of Medicare allowable Facility reimbursement: 150% of Medicare allowable	
<b>Lab Card</b> 1-800-646-7788 www.LabCard.com	Magellan RX Management Prescription Drug Help Desk 800-424-5828
<small>This card is solely for identification purposes. It is not an insurance policy, a certificate or representation that coverage is in force.</small>	

## When Benovate Calls...Answer the Phone!

Allied National offers Funding Advantage major medical plan members some wonderful benefits, and the easiest way to take advantage of these benefits is through your Member Connection portal at [member.alliednational.com](http://member.alliednational.com).

All new employees enrolled in your health plan receive calls from Allied National and Benovate, a health engagement platform provider, to help them enroll in the portal. Take the call and get engaged!



## Play to Win with Member Connection Contests

Contests not only are fun, they can be a great motivator to improve your health. That's why we offer contests to our Funding Advantage major medical plan members on the Member Connection platform.

Benovate, the company that powers the Member Connection app, regularly offers contests through the portal and we plan to offer some contests of our own in the future. It's simple for your employees to join a contest. A card will be offered on the Member Connection platform inviting them to participate in the contest. Contests in



the past have included challenges to increase the number of steps they take, to improve their weight loss percentage, or even to just improve their Engagement Score by participating in more wellness questions and tasks. Participants can see their daily standings in the wellness contest leader board.

To receive notifications about contests, you and your employees should register for Member Connection at [member.alliednational.com](http://member.alliednational.com) and check in regularly.

**Register today.** You never know when the next great contest might start!

## A Friend You Can Trust — Your Allied HealthCare Assistant

Who can your employees talk to when they have a problem with a mental health issue or substance abuse concern? Or when they need an expensive surgery and want a second opinion or referral to a Center of Excellence?

### Allied HealthCare Assistant

Allied HealthCare Assistant provides you an umbrella of health care services and experts available at no additional cost to our major medical Funding Advantage members and their families. This suite of services was created to ensure our members have the absolute best access to the best health care in the country.

One type of assistance Allied HealthCare Assistant offers is access to counseling and professional care to support stress management, depression, anxiety, addiction and substance abuse, chronic pain, and navigation of the health care system.

"I can't get over how cool this program is," said one Funding Advantage member. "It's so nice to feel like I have a judgment free advocate on my side to talk things over and with who can help encourage me and keep me accountable to my goals."

Another Funding Advantage member commented that their Assistant provides them with a safe space to share their feelings.

"I feel like my Care Assistant is the only one I feel I can share things with and I am thankful that we connected," the member said. "My care advocate's job has real meaning and he should never quit his job!"



You and your employees can call Allied HealthCare Assistant at 844-287-6078 about mental health issues and substance abuse, as well as any of these topics:

- Understanding your diagnosis.
- Finding the right doctor who specializes in your health condition.
- Getting the best treatment for your specific needs.
- Receiving second opinions from top doctors.
- Managing any specialty drug you are taking.
- Managing diabetes for a healthy life.