



Helping you get the most from your benefit plan

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Employer Benefit Adviser

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Self-Service
Site

COVID-19
Info

Employer Resources

Do You Have the HealthChoices Benefit? *Here's Why It Pays to Use It*

Freedom Plan members can save with the HealthChoices benefit option. This benefit has been growing in popularity because members get an automatic 6.5% reduction in monthly premiums.

If you have HealthChoices, you can take advantage of benefit savings while ensuring you get the best care possible. Members who work with an **Allied HealthCare Assistant** can receive lower or waived out-of-pocket costs when they require medical treatment for services like:

- Diabetes and Lifestyle Management
- Behavioral Health Management – Both coaching and inpatient stays
- Second Opinions for high-cost diagnoses
- Complex Imaging – MRI, CT, PET
- Quality providers and bundled pricing for non-emergency outpatient surgery or imaging
- Specialty Drug Management – Both education and possibility of reduced pricing



For members whose provider did not call 866-317-5273 (option 3) to prenotify, these services may be treated as out-of-network and/or have reduced benefits.

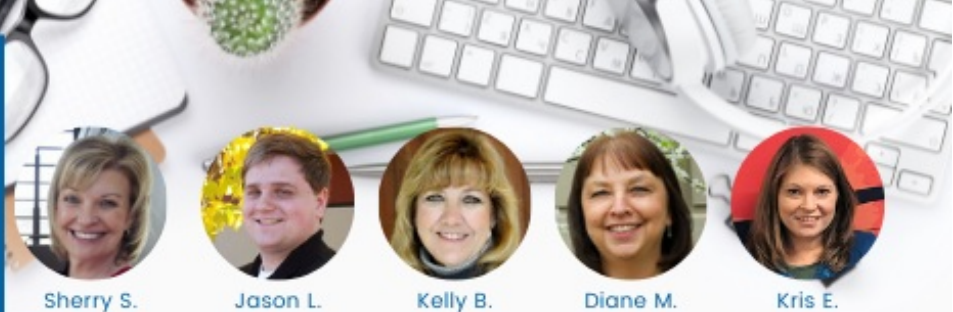
If you have the HealthChoices benefit, you can find more details about provider requirements on your HealthChoices ID card, which was included with your Member ID card kit when you enrolled.

If you'd like to learn more about this great option to lower costs and improve your benefits, visit alliednational.com/healthchoices or call Allied HealthCare Assistant at 844-287-6078 with your HealthChoices benefit questions.

Get to Know Your Elite Experience Team



Meet
The Elite
Experience
Team



Sherry S.

Jason L.

Kelly B.

Diane M.

Kris E.

All Freedom Plan members have the support of Allied's Elite Experience Team to help them navigate their Reference-Based Pricing health plan – an exciting new concept in group health benefits that eliminates the need for a PPO. You're free to see any provider without PPO plan restrictions or penalties.

You and your employees can contact the Elite Experience Team if a new provider doesn't recognize the non-PPO Freedom health plan. The Elite Experience Team will work with the provider to explain the benefits and all aspects of the health plan.

You and your employees also can contact the Elite Experience Team if you receive a balance bill from a provider. The team will work with providers to make sure you only pay your normal copays, deductibles and coinsurance.

Contact the Elite Experience Team at 866-332-1987 or elite@alliednational.com.

AiRCare — The Shoulder to Lean on When Times Are Difficult

Allied National's Funding Advantage health plans offer members access to the best possible behavioral health services through our Allied HealthCare Assistant program.

Our HealthCare Assistant representatives are trained to make sure our members find the right person to not only listen to their struggles but help them through the problems they are experiencing.

Over the last year and a half, members have experienced more obstacles and hardships than usual. Fortunately, the **HealthCare Assistant** program offers assistance to those who are experiencing stress or anxiety.



HealthCare Assistant works with AiRCare, a behavioral health company. AiRCare provides no-cost telephone counseling to help our members get through this crisis. Here are just a few signs that a member may need to speak with someone:

- Low energy
- Headaches
- Excessive worry
- Tearful
- Increased use of tobacco, alcohol, or drugs
- Difficulty paying attention
- Trouble focusing

Our members have been raving about how AiRCare has been helping them. One member said, "AiRCare has been a very good anchor to hold onto to reassess my responses as other things in my life rapidly change."

Another member said, “AiRCare gave me great ideas to help me take care of myself instead of focusing on the situation happening at work.”

For access to AiRCare services, call Allied HealthCare Assistant at 844-287-6078. There’s no cost for our members! This service is provided to you by Allied National as part of your health plan.

[Learn More about HealthCare Assistant](#)

We Have Some Winners!

Last month, we asked you to tell us what topics you find most informative and helpful in our monthly Employer Benefits Adviser newsletter. And as a token of appreciation for your time and feedback, we offered a \$25 Amazon gift card to two lucky winners.



Congratulations Lois, from Indiana and Valerie, from Nebraska!

You informed us that you were most interested in learning about health plan benefits and ways to reduce health plan costs.

We’re thrilled to see we are sharing the content you want to read and learn about and will continue to share updates each month regarding your Funding Advantage health plan, Allied company news, member benefits and important industry news.



Allied National offices will be closed.

Check Out Our Latest Blogs



We publish a new article regularly on *The Allied Blog*. Many of these topics address issues faced by small business employers. If you like these blogs, bookmark www.alliednational.com/blog and come back each Wednesday for new content!



Benefits Employees Want Most in a Post-Pandemic World

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How Reference-Based Pricing is Recalibrating Buying Benefits

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Addressing Mental Health Issues as Employees Return to the Workplace

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