



What to do if You're Balance Billed

Employees who are covered by the Funding Advantage Freedom Plan are only responsible for copays, deductibles and coinsurance as shown in the Explanation of Benefits (EOB). Members are not responsible for any balance billing from providers who might not accept the reimbursement levels of the plans.

For bills in excess of \$5,000, Allied National provides a legal support service for members who are being subjected to balance bill collections. If a member receives a balance bill, they should call Allied National's Elite Experience team at 866-332-1987 or email balancebilling@alliednational.com.