

Mission statement

We serve our customers through collaborative and courageous actions in order to exceed expectations and continually strive for the best outcomes for employers and their employees.

Vision statement

To be a distinguished leader in the TPA industry, differentiating ourselves with benefit solutions for our clients continued success.

Values that drive results

Customer First

We actively seek opportunities to provide superior service and consistently exceed our customers' expectations.



Dynamic

We are driven by a disciplined force to stimulate progress within our people, systems and industry.



Accountable

We do what we say we will and take responsibility for our own actions. We are accountable and respectful to our customers, associates and work in a collaborative manner.



Strategic Growth

We balance operational and financial integrity in accordance with our plans for sustainable, strategic growth.



Courageous

We act in accordance with our values regardless of fear or criticism.

