



Vision/Hearing

Welcome to the Avesis Vision Plan. You have joined millions of people who use Avesis to meet their vision care needs. This program has been specifically designed to provide you and your covered family members with quality, professional vision care, all at a tremendous savings to you! You will be receiving a new member kit with ID card from Avesis. In the meantime, here's helpful information for you.

Locating a Provider

When you need to visit an eyecare professional the Avesis website, www.avesis.com provides easy provider lookup tools to find a location convenient for you. In addition to the website calling our Customer Service Center at 1-800-828-9341 will also provide assistance in locating a provider. Call center hours are Monday – Friday 7:00 am – 8:00 pm (EST).

Important Benefit and Provider Contact Information

Website: www.avesis.com

Members call: 1-800-828-9341

Claims

Avesis Claims Department

P.O. Box 38300

Phoenix, Arizona

85069-8300

For non-claim member services contact us:

Call: 888-589-9007

Email: individualsevice@alliednational.com

Member portal: individual.alliednational.com

Please refer to your Benefit Summary for complete details of your vision coverage. See your Benefits Administrator or visit www.avesis.com to obtain a copy of your Benefits Summary.