



You Have a Community Health Plan

You can go to any provider for services

Your Community Health Plan gives you better benefits when you use a Community Health Plan (CHP) provider. There are no preferred providers or networks required – you may see any provider.

When using Community Health plan providers, you will receive certain enhanced benefits, including a lower deductible. CHPs are contracted with your plan and as such have agreed to accept your plan.

If you decide to use a non-CHP provider, reimbursement to your health care providers will be based on a specified percentage above Medicare levels.

Community Health Plan members have the support of Allied's Elite Experience Team to help you with balance bills or any questions a provider might have.

Check out the other side of this flyer for a list of more great benefits you can get with your Community Health Plan.



Community Health Plan

You have questions, we have answers

Q. Can I really see any provider I choose?

A. YES! Members are free to go to any provider for services, although if they CHOOSE a Community Health Plan provider then they will have certain enhanced benefits including a LOWER deductible.

Q. Will I still receive the value of PPO-like prices?

A. Actually, the value you receive is much greater than a typical PPO! Community Health Plans pay providers sustainable reimbursements so that both the employer and provider can continue working together for the good of the community.

Q. What happens if I get a balance bill from my provider?

A. Community Health Plan members should never receive a balance bill from a CHP provider. Members are responsible only for copays, deductibles and coinsurance as shown in the Explanation of Benefits. Members are not responsible for any balance billing from non-CHP providers who might not accept the reimbursement levels of the plans.

Q. How can I find out more about my plan?

A. Visit your Self-Service Site by going to our website at www.alliednational.com and click on the "Self-Service Account Sign In." This is available 24/7 and you can find information that includes your benefits, plan documents, claim payments and coverage dates.

Q. Do I have access to a telehealth provider?

A. Yes. With telehealth, you can see a doctor from your phone or laptop 24/7. Your plan has the Cura TeleHealth & Wellness benefit. Telehealth is an efficient way to manage most acute and chronic conditions without having to go to a doctor's office. The cost is covered by your health plan or, if you have an HSA, it's a low-cost alternative to an office visit. Call 620-740-2872 to register.

Q. What is the Allied HealthCare Assistant?

A. Allied HealthCare Assistant is an umbrella of health care services available to Allied National members and their families. These services ensure that our members have the absolute best access to the best health care in the country while saving members money. Visit www.alliednational.com/assistant for more information.

Allied National's Elite Experience team can help you if you have questions. The team will work with providers to make sure you only pay your copays, deductibles and coinsurance. You can contact our Elite Experience Team at 866-332-1987 or send an email to elite@alliednational.com. Visit your Self-Service Site by going to our website at www.alliednational.com and click on the "Self-Service Account Sign In" to view claim status.

