



Q&A: Freedom Plans

You have questions, we have answers

Q. Can I really see any provider I choose — even if that provider isn't a part of a PPO network?

A. YES! The Freedom plans allow you to see the provider YOU choose. There are no preferred providers or networks required. There are no reduced benefits for seeing the “wrong” provider.

Q. Will I still receive the value of PPO-like prices?

A. Yes! Freedom plans pay providers based on a percent above the Medicare allowed price for your medical services. This is set at a level that is acceptable for most providers while providing you with excellent discounts.

Q. What happens if I get a balance bill from my provider?

A. Freedom Plan members are responsible only for copays, deductibles and coinsurance as shown in the Explanation of Benefits. Members are not responsible for any balance billing from providers who might not accept the reimbursement levels of the plans.

Allied National provides a legal support service for members who are being subjected to balance bill collections. If a member receives a balance bill, they should call Allied's Elite Experience team at 866-332-1987 or email elite@alliednational.com.

For more information about Freedom plans, visit www.alliednational.biz/844.pdf.