

Advantage PHC

Advantage PHC is an advocacy service to help you understand your health plan, find doctors in your network, getting cost estimates for procedures, resolving billing issues, or medical record transfers.

Call 844-570-4956 and press 1, or text 469-722-5620

Allied National Claims Department

For assistance with filing a claim, claim status, and other claims questions.

Call 800-825-7531, or fax your claim to: 913-945-4399

Prime PON

Prime offers a comprehensive network of medical providers nationwide, who have elected to participate in the Prime Health Services PPO Network. For facilities, reimbursement is at 150% of Medicare allowable.

To find a provider, call 877-277-4635, or visit [FundamentalCare.primehealthservices.com](https://www.fundamentalcare.primehealthservices.com)

Health Services HUB – myEwellness

The Health Services HUB is a platform designed to deliver a simple solution for offering value-added benefits and health services. By streamlining products and services through one easy-to-use digital platform, we help you get healthy while saving time and money.

Visit healthserviceshub.com, enter your member ID number listed on your ID Card, password: benefits18

MDLIVE

Provides 24/7/365 access to board-certified doctors and pediatricians.

- 24/7 Health care by phone
- USE YOUR TELEMEDICINE BENEFIT AT NO COST TO YOU!
- 24/7 access to consult with a licensed physician by phone or video
- \$0 consult fee and unlimited visits for all covered family members
- Physician can write non-maintenance prescriptions when applicable

Call 888-976-0802 or visit mdlive.com/myewellness enter your member ID number listed on your ID Card, and enter password: benefits18

SupportLinc

A 24/7/365 employee assistance program (EAP), which provides a variety of resources and referrals (includes 5 face-to-face counseling sessions for each covered family member) for issues related to work, family, caregiving, health, and well-being.

Call 888-881-5462, or visit supportlinc.com, username: your employer, association or company name, with no spaces. No password required.

Southern Scripts RX Management

Southern Scripts is a pharmacy benefit manager offering you multiple ways to save on your prescription drugs.

Call the Live Pharmacy Help Desk, 800-710-9341, or visit southernscripts.net

Lab Program

This program provides outpatient lab testing at no charge. Use and request a Quest Diagnostics facility or a doctor's office that sends the tests to a Quest Diagnostics, LabCorp or American Esoteric facility. If you are covered under a Health Savings Account (HSA) plan, you will receive lab services at discounted rates that will be automatically applied to your HSA deductible. Once the deductible is satisfied, lab benefits are paid at 100%.

Call Allied National Client Services, 800-825-7531, or visit alliednational.com/labprogram