

Prime PON

Prime PON offers a comprehensive network of medical providers nationwide, who have elected to participate in the Prime Health Services PPO Network. For facilities, reimbursement is based on a multiple of Medicare allowable. **To find a provider, call 877-277-4635, or visit fundamentalcare.primehealthservices.com.**

Allied National Claims Department

For assistance with filing a claim, claim status, and other claims questions:

Call 800-825-7531, or fax your claim to: 913-945-4399

Advantage PHC

Advantage PHC is an advocacy service to help you understand your health plan, find doctors in your network, getting cost estimates for procedures, resolving billing issues, or medical record transfers.

Call 844-570-4956 and press 1, or text 469-722-5620

Health Services HUB – myEwellness

The Health Services HUB is a platform designed to deliver a simple solution for offering value-added benefits and health services. By streamlining products and services through one easy-to-use digital platform, we help you get healthy while saving time and money.

Visit healthserviceshub.com, enter your member ID number listed on your ID Card, password: benefits18

Walmart Health Virtual Care (WHVC)

Provides 24/7/365 access to a board-certified physician, nurse practitioner, physician assistant, therapist, or psychiatric provider online, over the phone (where permitted) or by app. Most visits are included in your plan and provided at no cost.

Register online at wmthealth.com/telemed to start using your WHVC benefits.

Southern Scripts RX Management

Southern Scripts is a pharmacy benefit manager offering you multiple ways to save on your prescription drugs. **Call the Live Pharmacy Help Desk, 800-710-9341, or visit southernscripts.net.**

Lab Program

This program provides outpatient lab testing at no charge. Just make sure you use and request a Quest Diagnostics facility or a doctor's office that sends the tests to a Quest Diagnostics, LabCorp or American Esoteric facility.

Call Allied National Client Services, 800-825-7531, or visit alliednational.com/labprogram.