Allied National has been in the health benefits business since 1970 and is the administrator for your employer’s benefit plan. We are not an insurance company. We work for you and your employer.

If you have a problem, question or concern, we have trained specialists (in the USA) to talk to you! Call Allied Client Services at 800-825-7531. You also have 24-hour access to information online, including your plan documents on your Self-Service Site at www.alliednational.com. Use your member ID card to register for access.

Client Services
800-825-7531
8 a.m.-4:30 p.m., M-F (CST)
www.alliednational.com

Your Fundamental Care health plan
ID cards are here!
1. Find a provider
fundamentalcare.primehealthservices.com

Prime PON offers a comprehensive network of medical providers nationwide, who have elected to participate in the Prime Health Services PPO Network. For facilities, reimbursement is at 150% of Medicare allowable.

To find a provider, call 877-277-4635 or visit the website listed above.

2. Read the pharmacy information

You have generic drug coverage. A generic drug has the same dosage, use, effects, safety and strength – but costs much less than a brand name. Your Tier 1 generic drugs are listed in the Rx formulary on your plan administrator’s website at: alliednational.com/prescription-benefits

3. MeMD
MeMD.me/telemed

Your MeMD benefit gives you 24/7 access to physicians through your phone or computer. Most visits are included in your plan and provided at no cost. Review your member card for details.

Visit the website listed above to activate your account.

4. Put your ID card in your billfold

Present your member ID card to your health care provider. If you or your provider have questions, call Allied National, your plan administrator, at the number on your card and they will be happy to answer your questions.