

Who do you turn to when you're sick?

24/7 Access to Providers

Telehealth visits are a great way to conveniently access health care for minor illnesses and injuries and are virtually conducted via video or phone. Today, there are many telehealth options available to consumers, each of which offers an alternate, innovative way to get medical treatment.

Great news — Allied National allows you to consult with the telehealth provider of your choice – a provider who best fits your needs and the needs of your family. You will be reimbursed for the entire cost of your telehealth visit for all eligible charges.*

Not sure where to start?

Try **Sesame Care**, one of Allied's preferred providers at www.sesamecare.com.

HOW TO SUBMIT FOR REIMBURSEMENT

To get reimbursed for your telehealth visit, please provide the following information:

- **Receipt or invoice** showing the service rendered and dollar amount you paid for telehealth services.
- **Full name** of the person who received services as shown on the visit receipt.
- **Member ID** of the person who received services.
- **Date of service** of the telehealth visit.

You may submit your request for reimbursement via email at clientservices@alliednational.com or mail to:

Claims Department
Allied National
P.O. Box 29186
Shawnee Mission
KS 66201-9186

* Reimbursement is subject to plan benefits. Telehealth services must be rendered for eligible services under your plan to be eligible for reimbursement. If you have an HSA plan, reimbursement may subject to your deductible. Reimbursement processing may be subject to request for additional information to make a determination.